

**From:** [Jaime Bricker](#)  
**To:** [Steve Burnham](#); [Alanna Lawson](#)  
**Subject:** Thank you! Correspondence for Assembly from Skagway Visitor Frieda Joubert  
**Date:** Friday, July 1, 2022 8:19:07 AM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.png](#)  
[image005.png](#)

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Good Morning~

Can you please pass this correspondence on to the Assembly on behalf of a Frieda Joubert.  
It's important to share the positives.

### **Gunalchéesh / Háw'aa / Thank You**

**Jaime Bricker** Tourism Director  
Explore Skagway  
Municipality of Skagway Visitor Department  
PO Box 1029, Skagway, AK 99840  
p: 907.983.9720 m: 907.612.0120  
w: [www.skagway.com](http://www.skagway.com) e: [j.bricker@skagway.org](mailto:j.bricker@skagway.org)



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**From:** Piet Joubert <[pgjoubert@telkomsa.net](mailto:pgjoubert@telkomsa.net)>  
**Sent:** Friday, July 1, 2022 7:20 AM  
**To:** Jaime Bricker <[J.Bricker@skagway.org](mailto:J.Bricker@skagway.org)>  
**Subject:** RE: [External Email] Thank you!

Dear Jaime

Thank you for your email. I am so pleased that my story reached the right person and will now reach your community. Possibly my helpers will recognize themselves, hopefully.

You are most welcome to share this story with names and dates as you wish with your townsfolk.

Have a lovely weekend and enjoy your summer season.

With kind regards

Frieda Joubert

(Gansbaai, Western Cape, South Africa)

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**From:** Jaime Bricker <[J.Bricker@skagway.org](mailto:J.Bricker@skagway.org)>  
**Sent:** Thursday, 30 June 2022 21:23  
**To:** Piet Joubert <[pgjoubert@telkomsa.net](mailto:pgjoubert@telkomsa.net)>  
**Subject:** RE: [External Email] Thank you!

Good Morning Frieda!

I cannot thank you enough for sharing your touching experience. Skagway is home to some of the most loving and compassionate people on the planet and it warms my heart to hear that they are

exercising kindness towards our visitors. You made my day!

Do you mind if I share your story without local Assembly Members? I know our elected officials will be pleased to hear that a visitor in need received genuine attention from vigilant community members. It would also be the avenue to use so that this information is shared as a piece of correspondence open to the public. We might be able to locate your helpers, so they know you are feeling better thanks in part to their assistance.

I completely understand if you would rather maintain anonymity, and not make this available to the public. Please don't feel any pressure if you are not comfortable.

I just really appreciate your story and I know others in our community would find this very touching as well!

### **Gunalchéesh / Háw'aa / Thank You**

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w: [www.skagway.com](http://www.skagway.com) e: [j.bricker@skagway.org](mailto:j.bricker@skagway.org)



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**From:** Piet Joubert <[pgjoubert@telkomsa.net](mailto:pgjoubert@telkomsa.net)>

**Sent:** Thursday, June 30, 2022 1:55 AM

**To:** Jaime Bricker <[J.Bricker@skagway.org](mailto:J.Bricker@skagway.org)>

**Subject:** [External Email] Thank you!

### **[ATTENTION: This Email was received from outside the Municipality]**

Dear Sir/Madam

On 27 May I was a visitor to your charming and friendly village Skagway as a tourist on the Norwegian Jewel. After our spectacular White Pass train ride my cousin and I did a walkabout in your town.

I suddenly felt terrible and had to sit down. A very friendly gentleman with his lovely black Labrador dog, Tire/Tyre, enquired to my well-being. I thought I just needed a bit of time to recover from probably a low blood sugar attach as this had happened to me before, always at the most inopportune times I must admit! The dog Tire apparently chases bears and bites them in the butt. I loved this.

While we were at the side of the road with me recovering and trying to remain cool and hide my embarrassment, a young lady from a building just next to us came out to enquire what the problem was. She was amazing and so kind, offered and indeed fetched her work bus and transported us

back to the boat. So caring really. I did ask her name but unfortunately cannot remember. I would like to commend her for her wonderful hospitality and professionalism in helping me without expecting anything in return. Thank you very much lady!!

I hope you know who I am speaking of and that you are able to convey my heartfelt thanks to her. She has black curly hair and is quite tall. I remain a staunch supporter of Skagway and the wonderful people who live and work there. Keep up the good word and the positive attitude. Much appreciated.

By the way we are from South Africa, far south in Hermanus and had a wonderful holiday in your part of the world. So different and yet the same friendly people.

All the best and kind regards

Frieda Joubert

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