

Manager's Update – August 3, 2023

Dahl Memorial Clinic Hiring Process: You have a report in the Assembly packet from the Dahl Memorial Clinic Board concerning the contracting process for a Provider. My concern is that the narrative being presented is that the delay in the Provider contract reduced services to Skagway. I have a general policy not to talk about personnel issues publicly, but what is missing from the summary is how the process started. My understanding of the contracting process from the Clinic Director was that the contract discussions were positive and moving forward in a timely manner, and I signed a new two-year Provider contract on May 19, 2023. We were then notified that the Provider decided to take another position outside of Skagway. The Provider then requested a locum provider contract instead of a municipal employment contract; these types of contracts differ in that a locum provider is a non-municipal contractor and not a municipal employee. I expressed my dissatisfaction with contracted municipal employees becoming locums when the MOS could have presented a shorter-term employment contract, but I did not deny the request.

Archaeological Assessment: Pursuant to Resolution No. 21-30R and a Memorandum of Agreement (MOA) approved by the Assembly on July 21, 2022 (both attached to this update), the Municipality has been working with University of Arizona (UA) and the Skagway Traditional Council (STC) on an archaeological assessment of the former site of the St. Pius X Mission Residential Boarding School (currently Garden City RV Park). On July 27, the Municipality and STC received an updated assessment report from UA that incorporated comments and concerns from STC from the first report draft. The updated report contains sections on History and Ethnography, Archaeology, and Discussion, and includes recommendations for the property. The report has not yet been fully reviewed by STC or municipal staff.

According to the MOA with STC:

II.D. "... Following the Municipality's receipt of the Tribe's comments and determinations, the Municipality shall make a good faith effort to integrate the Tribe's comments and determinations into final versions of any records that require adoption or approval. If the Tribe determines a record contains culturally sensitive information, the Municipality shall not share, publish, or otherwise make that information publicly available without first receiving the written permission of the Tribe. If the Tribe does not grant such permission, the Municipality shall not make that record available to the public. If the Municipality is required to make the record or records available to the public pursuant to Alaska law, it shall redact culturally sensitive information from the record or records. ..."

II.E. "Information contained in records that is otherwise restricted from public disclosure by the Alaska Public Records Act, considered confidential and restricted, or information the Contractor gained by the Tribe granting access to such information will be prohibited to share, publish, or otherwise make public without explicit permission from the Tribe and will remain strictly under the Tribe's control. If after 30 days from providing the information to the Tribe, the Tribe has not responded in writing to the Municipality that any information is culturally sensitive, this provision will not apply to that information."

The Municipality has not yet received written permission from STC to “share, publish, or otherwise make ... information publicly available.” Once the Municipality is sure that it has met the MOA requirements, it will share the report with the Assembly and public. Municipal staff takes the requirements of the MOA seriously and wants to be sensitive and responsive to STC.

WWTP Upgrades: In early 2023, the Municipality of Skagway began preliminary engineering for improvements to its wastewater treatment facility (WWTF) after being notified that the Municipality had received a \$10.2 million direct appropriation from Congress for upgrades to the facility. The pre-design work to date includes flows and loads analysis, a 3D survey and as-built drawings of the existing WWTF, and preliminary engineering documents including conceptual drawings and construction cost estimates. The preliminary engineering work will also include additional facility planning and prioritization of WWTF improvements to meet the requirements of the new NPDES permit/301h waiver which is being developed by EPA.

EPA began the renewal of the permit in 2021, and based on preliminary discussions with the EPA and ADEC it was clear that the reissued permit would have additional requirements that would impact the design and operation of the WWTF (including lower fecal coliform limits and the need for disinfection). Skagway coordinated with and provided information to EPA/ADEC throughout 2022-2023 for the permit renewal process. EPA issued the Draft Permit for Public Comment on July 28, 2023 with the public comment period ending on September 13, 2023. Skagway will prepare responses to these documents which will include a description of the applicable permit conditions, concerns about those conditions, and proposed approach to those conditions. It is anticipated that permit negotiations with EPA/ADEC will continue through 2023-early 2024.

Preliminary engineering for WWTF upgrades will be finalized as permit limits become more solidified. The project schedule moving forward is still somewhat reliant on regulatory timeframe, but is anticipated to be:

- Final Renewed NPDES Permit/301h Waiver 2023-early 2024
- Finalize WWTF Upgrade PER/pre-design December 2023
- EPA Community Grant Application 2023-early 2024
- Design Phase January-June 2024
- Bid July-August 2024
- Construction (24-month construction period) begins September 2024

Tourism Director’s Update: Please see the attached July 2023 Tourism Director Report.

Clinic Interim Executive Director’s Update: The clinic will host a reception honoring Johanna Clemens on Friday, August 4th from 10am to 2pm. Please stop by.

Brittany Chambers, NP, has rotated back with us and seeing patients.

Halfway through the year (June 30, 2023) and the overall clinic expenses are slightly under budget.

- \$1,980,345 actual expenses versus \$2,046,907 budgeted expenses.

There will be another STI/STD clinic next week.

Plans are underway for a Health Fair on September 30th

Library Director's Update: The Library Director is currently working on the report for the recently completed Public Libraries Assistance grant, a state funding source which comprises the majority of the funding for our collection materials. In preparing this report, it has been fun to examine the library's statistics; from July 1, 2022 to June 30, 2023, the Skagway Public Library circulated 7,805 physical items and was visited approximately 14,800 times.

An upcoming event which may interest the community is a library tea party on Sunday, August 13th in honor of Harriet Pullen's 163rd birthday! We will be celebrating this Skagway icon's life and legacy from 1:00-3:00 pm in the Community Room with tea, treats, books, and historical materials. All are welcome!

Proposed by:	Assemblymember Bass
Attorney Review:	09/22/2021
Civic Affairs Review:	09/28/2021
Vote:	6 Aye 0 Nay 0 Absent

**MUNICIPALITY OF SKAGWAY, ALASKA
RESOLUTION NO. 21-30R**

A RESOLUTION OF THE MUNICIPALITY OF SKAGWAY, ALASKA DIRECTING STAFF TO CONDUCT AN ARCHAEOLOGICAL ASSESSMENT OF BLOCKS 95 AND 102, THE FORMER LOCATION OF THE ST. PIUS X MISSION RESIDENTIAL BOARDING SCHOOL.

WHEREAS, the Municipality of Skagway owns Blocks 95 and 102, currently known as the Garden City RV Park (the property); and

WHEREAS, the property was the location of the St. Pius X Mission residential boarding school from 1932 to 1959; and

WHEREAS, the Skagway Traditional Council (STC) has recommended that prior to further development or sale of the property, that the Municipality conduct an archaeological assessment of the property; and

WHEREAS, the Municipality of Skagway recognizes the importance of acknowledging the history and cultural importance of the property to Skagway's indigenous community;

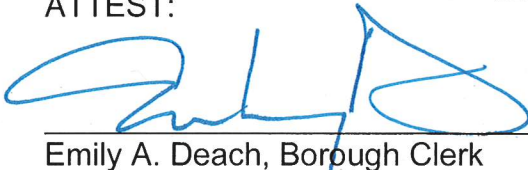
NOW THEREFORE BE IT RESOLVED THAT the Borough Assembly of the Municipality of Skagway directs staff, with assistance as available from STC, to conduct an archaeological assessment of the property, with the intent of finding items or artifacts related to the St. Pius X Mission residential boarding school.

BE IT FURTHER RESOLVED THAT this resolution shall be effective immediately upon adoption.

PASSED AND APPROVED by a duly constituted quorum of the Borough Assembly of the Municipality of Skagway this 7th day of October, 2021.


Andrew Cremata, Mayor

ATTEST:


Emily A. Deach, Borough Clerk

(SEAL)





MEMORANDUM OF UNDERSTANDING

This Memorandum of Understanding (MOU) is entered into as of July 21, 2022, by and between the Municipality of Skagway Borough (Municipality) and the Skagway Traditional Council (the Tribe), referred to collectively as the “Parties.”

I. RECITALS

- A. The Tribe is a federally recognized tribe with a mission is to nurture, educate, and protect tribal members by preserving cultural heritage and natural resources, improving partnerships and economic stability, and providing services to tribal members and other Indigenous individuals residing within the Tribe’s service area.
- B. The Municipality is a first-class borough and municipal government incorporated under Title 29 of Alaska Statutes that serves the Skagway community by providing services to the residents and visitors of the borough through the application of professional skills, adopted plans, and standards which facilitate the growth of the local economy and protect and enhance the quality of life, while fostering a respectful and successful workplace and preserving the environment and history for current and future generations.
- C. The St. Pius X Mission Residential Boarding School for Native children was built on Blocks 95 and 102 in Skagway (“the Site”) in 1932 by Father Edgar Gallant, with financial assistance from the Catholic Extension Society, and was operated until 1959.
- D. Since the early 1990s, the Site has been managed privately as an RV park, through a contract with the Catholic Diocese. Site plans from 1993 show the proposed installation of water and sewer lines on the site, as well as several buildings. In 2013, the Municipality purchased the Site from the Diocese. Subsequently, the Municipality continued to use the Site as an RV park. While the Municipality maintained the existing water and sewer infrastructure, it has not conducted any major upgrades to or otherwise replaced these utilities. In 2018, the Municipality upgraded the electrical connections at the Site.
- E. The Tribe has recommended to the Skagway Borough Assembly that prior to further development or sale of the Site, the Municipality conduct an archaeological assessment of the Site and consider gifting a section of the Site to the Tribe to acknowledge the impact St. Pius X Mission Residential Boarding School had on the lives of indigenous people throughout Alaska.
- F. The Municipality recognizes the importance of acknowledging the history and cultural impact of the property to Skagway’s indigenous community and other Indigenous people who attended the Pius X Mission Catholic Resident School for Native Children.

- G. The Municipality has contracted with the University of Arizona to conduct an archaeological assessment of the property (Project), in order to provide the Tribe and the Municipality with detailed information regarding Pius X Mission and the current condition of historic or cultural materials that may remain subsurface at its previous location. It is expected that the results of this assessment will be useable as a management tool to assist the Tribe and MOS in future decisions involving this property. The University of Arizona team will produce a multifaceted assessment report that will include the location history, current conditions, findings, and management recommendations.
- H. This MOU is intended to set forth the general understanding of the Parties with respect to their collaboration on the Project.
- I. The Parties will pursue this effort in good faith. If consistent with applicable law, and if mutually beneficial, they intend to collaborate on the development, financing, and management of the Project, as set forth below.

NOW, THEREFORE, the following understandings exist between the Parties that will form the basis of appropriate collaboration between and among the Parties to achieve the purposes of this MOU.

II. STATEMENT OF GOALS AND INTENTIONS

- A. The Municipality has contracted with the University of Arizona (Contractor) to perform the Project and will manage the contractor as required by law and this MOU.
- B. Prior to the initiation of the Project, the Municipality will consult with the Tribe on the development of the Project, including the development and approvals of workplans, study designs, human remains discovery protocols, artifact preservation plans, assessment reports, recommendation and management plans, and notification procedures. Together with the Contractor, the Municipality will incorporate the Tribe's concerns, comments, and recommendations into such workplans, designs, protocols, and plans. If the Municipality has not incorporated the Tribe's concerns, comments, and recommendations, it shall explain why the Tribe's concerns, comments, or recommendations were not incorporated. After receiving final drafts of such workplans, designs, protocols, plans, and reports from the Municipality, the Tribe shall have no less than 10 business days to review, comment upon, and notify the Municipality of its approval or disapproval of such documents. If the parties cannot reach consensus on the content of final versions of any plans, designs, protocols, and reports, that dispute will be referred to a committee comprised of an equal number of representatives from both the Tribe and the Municipality, selected by the Tribe and the Municipality, respectively, to consider the dispute and make a final determination. For purposes of this MOU, the term "consult" means a formal, two-way, government-to-government dialogue between official representatives of the Tribe and the Municipality to discuss concerns, questions, proposals, or other matters of relevance, interest, or importance related to the Project before the Municipality makes decisions on those matters.

If the committee is unable to make final determinations, the Municipality may cancel the Project, in its sole discretion, or a final recommendation will be made by the Borough Manager to the Assembly and the final determination will be made by the Assembly.

- C. The Municipality shall notify the Tribe at least two days in advance of any Project activity at the Project site. Such notification can include providing the Tribe with a proposed schedule of Project activity. The Tribe may select at least one monitor to be present at the Project Site at any time during Project activity. The tribal monitor(s) will follow all Project site protocols required by the Contractor. If the Tribe has any concerns about Contractor actions at the Project site, the Tribe will communicate those concerns in writing to the Borough Manager. In the event of an emergency, the Tribe may notify the Municipality using other means.
- D. The Municipality will provide the Tribe with all records relating to and created as a result of the Project, including drafts, within 30 days of the creation of the record. For purposes of this MOU, the term “record” is defined consistent with the definition at AS 40.21.150(6). After receiving any such record from the Municipality, the Tribe shall have 30 days after to review, comment upon, and determine whether the record contains culturally sensitive information. For purposes of this MOU, the term “culturally sensitive information” means any personal, sensitive, or nonpublic information of or about tribal members, previous students of Pius X Mission, or any person connected to the Pius X Mission and their descendants. Following the Municipality’s receipt of the Tribe’s comments and determinations, the Municipality shall make a good faith effort to integrate the Tribe’s comments and determinations into final versions of any records that require adoption or approval. If the Tribe determines a record contains culturally sensitive information, the Municipality shall not share, publish, or otherwise make that information publicly available without first receiving the written permission of the Tribe. If the Tribe does not grant such permission, the Municipality shall not make that record available to the public. If the Municipality is required to make the record or records available to the public pursuant to Alaska law, it shall redact culturally sensitive information from the record or records.
- E. Information contained in records that is otherwise restricted from public disclosure by the Alaska Public Records Act, considered confidential and restricted, or information the Contractor gained by the Tribe granting access to such information will be prohibited to share, publish, or otherwise make public without explicit permission from the Tribe and will remain strictly under the Tribe’s control. If after 30 days from providing the information to the Tribe, the Tribe has not responded in writing to the Municipality that any information is culturally sensitive, this provision will not apply to that information.
- F. The Municipality shall permit the Tribe to take physical custody of and exert control over any artifacts discovered at the Project site that are reasonably believed to be associated with Alaska Native history or culture, including artifacts related to St. Pius X Mission School for Native Children will go to the Tribe. The Tribe is responsible for making a final determination of what artifacts are or may be associated with Alaska Native history or

culture. For purposes of this MOU, the term “artifacts” means any intact or partial objects made or altered by humans. Procedure for what artifacts will be collected and analyzed during the project will be developed and approved in accordance with section IIB of this agreement.

- G. In the event that human remains are discovered at the Project site, the Municipality will notify the Tribe immediately and the Project site will be closed and blocked off from view of the public. The parties will then follow any human remains protocols and procedures, developed and approved pursuant to Section IIB of this Agreement, that are consistent with Federal and State law applicable to human remains. The Tribe will have sole authority for all decisions regarding the removal, treatment, relocation, and subsequent internment of any such remains in accordance with Federal and State law.

III. NON-BINDING

This MOU represents the understanding of the Parties with respect to the administration of the Project and the Parties’ duties and responsibilities to communicate with one another and their actions throughout the duration of the Project. The Parties agree that this MOU is not a legally enforceable agreement nor does it create a contractual relationship between the Parties. The Parties waive any rights of any kind to bring any action or proceeding against one another based on any legal or equitable theory, including but not limited to estoppel, equitable estoppel, promissory, estoppel, specific performance, breach of the implied covenant of good faith, and fair dealing, failure to negotiate in good faith, misrepresentation, lost profits, or lost business opportunity, that may arise out of the Parties’ performance or failure to perform consistent with this MOU. The Tribe and the Municipality understand and agree that this MOU is not an agreement to agree.

IV. EXPENSES

Each Party assumes responsibility for and agrees to pay all its own expenses, including legal costs and fees, incurred in connection with the negotiation and implementation of this MOU. The Parties have each committed to funding the Project. The Tribe will reimburse the Municipality for the cost of this Project up to the maximum payment of \$20,000.

V. SOVEREIGN IMMUNITY AND FEDERAL TORT CLAIMS COVERAGE

The Parties understand and agree that the Tribe is a federally recognized Indian tribe, which may possess sovereign immunity from suit. Nothing in this Agreement shall be construed as a waiver of the sovereign immunity of the Tribe, Tribal Council members, Tribal employees or other Tribal officials to the extent allowed by law.

VI. TERMINATION

Any Party may terminate this MOU by providing to the other Party a written notice of its intent to terminate. Any such notice shall include the grounds for termination and shall indicate whether and

how grounds for termination may be remedied by the other Party. If the grounds for termination cannot be remedied, the notice of termination shall take effect 20 days after the notice is sent by the terminating party. If the grounds for termination can be remedied, the Parties agree to consult to reach consensus on how to achieve a remedy.

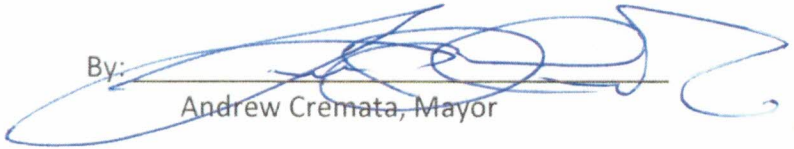
VII. GOVERNING LAW

This MOU shall be governed by and construed in accordance with the laws of the State of Alaska without giving effect to any conflicts-of-law provisions that would result in the application of the substantive law of any other jurisdiction.

IN WITNESS WHEREOF, the undersigned have duly executed this MOU, as of the day and year first hereinabove set forth.

MUNICIPALITY OF SKAGWAY BOROUGH

Date: 7/22/22

By: 
Andrew Cremata, Mayor

SKAGWAY TRADITIONAL COUNCIL

Date: 7/30/2022

By: Jaime Bricker
Jaime Bricker (Jul 30, 2022 08:45 AKDT)
Jaime Bricker, Tribal President



Explore Skagway Tourism Director Report – July 2023

A. Big Idaho Potato Day in Skagway

- a. I'd like to thank Big Idaho Potato Company and the Tater Team for making Skagway their very first trip to Alaska! Thanks to Mayor Cremata, the SAC volunteers, police, fire, food and brew vendors, the parade participants, tater twins, performers and attendees that made this Skagway Art's Council Event unforgettable.

B. Tourism Best Management Practices

- a. As of mid-July, we have 36 businesses signed up at Partners for the TBMP program. I appreciate your partnership!
- b. If you haven't signed up, I encourage you to do so.
 - i. <https://www.skagwaytbmp.com/becomeapartner>
- c. Through this program, you can report tourism related observations made that require attention from the Visitor Department. Good and bad.
 - i. <https://www.skagwaytbmp.com/submit-tbmp-feedback-form>

C. Friendly Reminder to the business community of Skagway's Municipal code about commercial solicitation and off-premises canvassing.

- a. Please do not solicit our visitors from your doorways. It's illegal. And it creates negative experiences that will affect our long-term destination reputation. Let's all hold tourism to the highest standard in Skagway!
- b. <https://www.codepublishing.com/AK/Skagway/#!/Skagway05/Skagway0520.html#5.20.010>

D. Do not feed the wild animals.

- a. Please remind your guests not to feed the birds on Broadway, fox at the Look Out, bears anywhere, etc. and to be consciences about your food storage and trash. Feeding wild animals is not good for the animal and it becomes a health and safety risk for people.

E. Klondike Highway Safety

- a. Please remind tour bus drivers and rental car guests not to stop on the Klondike Highway as it is a safety concern.

F. Food Truck Discussion

- a. I would like to know from the community how you'd feel allowing food trucks and for profit operations at Seven Pastures kitchen.
 - i. To improve attendance of special events and sporting events.
 - ii. To improve food service safety.
 - iii. To improve the experience.
- b. <https://www.codepublishing.com/AK/Skagway/#!/Skagway05/Skagway0520.html#5.20.030>
- c. Send me your thoughts: j.bricker@skagway.org.
- d. <https://www.nytimes.com/2023/07/18/travel/alaska-food-trucks.html>

G. Skagway Development Corporation

- a. Made in Skagway Program is a great tool for local artisans.
- b. <https://madeinskagway.org/>

H. Klondike Road Relay – 40th Anniversary

- a. Team space is sold out. KRR capped the number at 1800 participants which equals 196 teams. 146 teams are starting in Skagway and the other 50 start in Carcross.
- b. Race starts on September 8th at 2nd and Broadway at 7:00pm Alaska Time.
- c. Racers are curious to know what businesses will be open and how late on Friday. Especially restaurants.
- d. They are looking for volunteers.
 - i. <https://www.klondikeroadrelay.com/volunteer>

I. Skagway.com

- a. Our Simpleview Representative completed an audit of our website and made several recommendations including condensed navigation in the site map, adding FAQ content, improving itineraries content for excursions, adding internal links for search engine optimization performance, and updating meta tags.
- b. They've also recommended Search Engine Optimization options for consideration at budget time per my request.

J. Skagway Visitor Department Budget Preliminary Ideas for Consideration

- a. Renovate exterior of AB Hall
- b. Photo Contest Light Projections in AB Hall
- c. SEO website improvements
- d. Mobile Visitor Information Specialists- 2nd Ave
- e. Wayfinding & Signage

K. State of Alaska Budget

- a. The Governor made \$200 million in cuts overall, to the budget that was passed by the Legislature last month. ATIA's budget for Tourism Marketing was cut from the anticipated \$5M to \$2.5M.
- b. <https://gov.alaska.gov/governor-dunleavy-signs-fy24-state-budget-prioritizing-public-safety-education-and-economic-development/>

L. Alaska Travel Industry Association

- a. ATIA Board of Directors recently voted in favor of creating a dedicated seat for a member of a federally recognized tribe in Alaska or a shareholder of an Alaska Native Corporation.
 - i. <https://www.alaskatia.org/sites/default/files/2023-07/2023%20ATIA%20Board%20of%20Directors%20Press%20Release%20Final%207.19%20Final.pdf>
- b. ATIA Elections are held from September 1-30. Declaration of Candidacy must be filed by 5pm Alaska time on August 15th. There are 9 seats available.
 - i. <https://www.alaskatia.org/board-of-directors/election>

- c. Travel Alaska content is on the screen at Time Square in NYC.
 - i. <https://www.youtube.com/watch?v=Kh9wbaeR2EA>
 - ii. This location has 3.2 million impressions a week.
 - iii. It began on July 3rd and will run every 15 minutes, 24 hours a day for the remainder of the year.
- d. A link to these Travel Alaska website articles was in their newsletter on July 13th and includes the Chilkoot Trail
 - i. <https://www.travelalaska.com/explore-alaska/articles/best-hikes-alaska>
 - ii. <https://www.travelalaska.com/explore-alaska/articles/thru-hikes-alaska>
- e. Conversation about the recent violence in the US and whether it will affect foreign travel.
 - i. <https://www.travelweekly.com/North-America-Travel/Does-gun-violence-keep-travelers-away-from-US>

M. Yukon First Nations Culture and Tourism Association's Respectful Travel Guidelines launched Friday, June 9th.

- a. <https://indigenouslyukon.ca/things-to-do/respectful-travel>

N. Yukon Tourism

- a. The Yukon Government will be repaving the Whitehorse airport runway in 2023 and 2024 which impacts the size of the aircraft that can be accepted during that time. This impacts the Whitehorse Condor flight that usually brings 7,000 passengers from Europe to the Yukon. YTG, Condor, and Air North are working together to identify solutions.
- b. <https://www.cbc.ca/news/canada/north/condor-airlines-whitehorse-airport-1.6815719>

O. AIANTA & ANHC Partner for Sustainable Tribal Tourism Development in Alaska

- a. <https://www.aianta.org/american-indian-alaska-native-tourism-association-and-alaska-native-heritage-center-partner-for-sustainable-tribal-tourism-development-in-alaska/>

P. Southeast Alaska Tourism Council Meeting

- a. Jaime meeting with members on the day before Southeast Conference to resurrect this organization.

Q. Southeast Conference – September 19th -21st

- a. Jaime is attending in Sitka.
- b. <https://www.seconference.org/>

R. 20th Annual Alaska Media Roadshow, November 4 & 5 in Las Vegas

- a. Wendy will attend on behalf of the Visitor Department
- b. <https://www.alaskatia.org/alaska-co-op-marketing-programs/pr/alaska-media-roadshow>

S. Sitka Conservation Society

- a. Interview scheduled with Kitt on July 25th regarding regenerative tourism in Skagway.

T. CBC Radio

- a. Had a live interview with Elyn on CBC Radio on July 3rd. We try to connect every month or two.
- b. Interviewed on July 20th about the Idaho Potato Event.

U. KHNS Radio

- a. I stopped by their fund drive on June 29th to say hi from Explore Skagway, share the 4th of July Event Schedule and followed up with an e-mail to ask them to reference our event schedule on the air in the future.
- b. Interviewed on July 19th about the Idaho Potato.

V. KINY Radio

- a. I have a standing live interview for a Community Connections bit with KINY every Friday morning, usually between 7-7:30 am. Mostly I cover information about events listed on Skagway.com for the upcoming week.

W. Port of Skagway Partnership

- a. Waterfront Ambassador feedback continues to provide valuable insight so we can make improvements to Port and Visitor operations. Some of the improvements made with help from Port, Harbor and Visitor departments include:
 - i. Branded Flagging to point visitors to restrooms and staging areas.
 - ii. Restroom Sign.
 - iii. Placement of Shore Ex huts.
 - iv. New banners at Ore Dock warming shed.
 - v. New banner at Harbor Way.
 - vi. Increased Visitor satisfaction thanks to the Waterfront Ambassador presence and information sharing.

X. Travel Juneau TBMP has a new website

- a. <https://www.traveljuneau.com/tbmp/>
- b. They have 129 tour-related businesses that employ 2,650 employees.

Y. Inaugural Plaque Exchanges

- a. Seven Seas Explorer on July 22nd
- b. Norwegian Encore on July 26th (Making up for the 2021 exchange that we were not able to facilitate because of COVID complications)

Z. Tripadvisor

- a. I updated the Explore Skagway page on Trip Advisor and loaded photos and information.
- b. <https://www.tripadvisor.com/Profile/exploreskagway>
- c. <https://www.msn.com/en-us/travel/news/how-relevant-is-tripadvisor-in-2023/ar-AA1dGKEo?ocid=entnewsntp&cvid=da6002d756634c95b21d0ab9715c497b&ei=14>

AA. Medias, Ads & Internet finds for Skagway & Alaska Industries

- a. These Small Towns In Alaska Come Alive In Summer
 - i. <https://www.worldatlas.com/cities/these-small-towns-in-alaska-come-alive-in-summer.html>

- b. Alaska state ferry Columbia tied up for repairs.
 - i. <https://www.krbd.org/2023/06/21/alaska-state-ferry-columbia-tied-up-for-repairs/>
- c. These Are 10 Of The Most Historic Train Rides To Enjoy In America
 - i. <https://www.thetravel.com/most-historic-train-rides-in-the-us/>
- d. Skagway rail workers vote 'overwhelmingly' to authorize strike.
 - i. <https://www.ktoo.org/2023/07/07/skagway-rail-workers-vote-overwhelmingly-to-authorize-strike/>
- e. 'It's not all about the Gold Rush:' Yukoners share their thoughts on 125 years
 - i. <https://www.ctvnews.ca/canada/it-s-not-all-about-the-gold-rush-yukoners-share-their-thoughts-on-125-years-1.6442292>
- f. Mary Pignalberi: 50 years in Tourism
 - i. https://www.youtube.com/watch?v=R_pHH9ovk
- g. Bear, tourist encounters frustrate highway tour operators
 - i. <https://skagwaynews.com/2023/06/23/bear-tourist-encounters-frustrate-highway-tour-operators/>
- h. Alaskan Folksinger Annie Bartholomew Tells Stories of the Women of the Klondike Gold Rush on 'Sisters of White Chapel'
 - i. <https://www.wideopencountry.com/annie-bartholomew-sisters-of-white-chapel/>
- i. OPINION: Soapy Smith rides again
 - i. <https://www.adn.com/opinions/2023/07/01/opinion-soapy-smith-rides-again/>
 - ii. <https://www.juneauempire.com/opinion/my-turn-soapy-smith-rides-again/>
- j. We compared Alaska's ridiculous grocery prices to Canada and it was eye-opening
 - i. <https://dailyhive.com/canada/grocery-prices-skagway-alaska>