

Manager's Update – December 21, 2023

Clinic Executive Director's Report: We had a successful COVID inoculation clinic last week with 76 coming in for shots and a great turn-out for the Open House on Friday.

Recreation Director's Report: It's been a wonderful Yuletide season at the Recreation Center!

The "Sk80's" roller-skating party was a hit with more than 50 people in attendance rocking their best 1980's outfits. The concessions table was overflowing with festive treats provided by the Skagway School's Spirit Club.

Space for the Solstice Yoga session filled up quick, but for those who were fast enough to grab a spot, the special event was relaxing and restorative. Many rave reviews were shared after, so much so that the SRC is considering offering the session quarterly.

Ahlea's Yuletide Crafts was also a great success. Around a dozen locals came out to create a festive centerpiece to decorate their homes this holiday season.

With Pickle-Bell (12/21), New Year Vision Boards (12/30), and the Cabin Fever Kid's Party (1/4) still to come, the Rec Center certainly has lots of holiday cheer to share!

Library Director's Report: The Library is hosting holiday crafting sessions at the library, just in time for the school break. So this Thursday and Saturday from 1:00-3:00 pm, drop in with the kids for some fun, family-friendly holiday crafts.

On Saturday morning we will also be hosting Holiday Story Time - bring the whole family to the library at 10:30 am for songs and stories around the Christmas tree with Ms. Anna.

We do have a few changes to our open hours over the holidays: we will have shortened hours, 1:00-3:00 pm, on Sunday, December 24th and Sunday, December 31st, and will be closed Monday, December 25th, Tuesday, December 26th, and Monday, January 1st.

Happy Holidays, Skagway!

Police Chief's Report: Dispatch has been experiencing network outages with Emergency Callworks (ECW), the program we use to process administrative and 9-1-1 calls. The outages started in September and happen on average about once a week. During an outage, a message appears on the ECW computer that states there is a network error; the computer itself is unresponsive, and the physical phone is completely blank. If we are on the phone during an outage, the call is dropped. We cannot make any outgoing calls or receive incoming calls of any kind during an outage. Usually, the outages only last a few minutes, but there has been at least one instance where the phones were down for about 30 minutes. We have been lucky that this has not happened during an active 9-1-1 call.

ECW/Motorola Solutions is aware of the issue and we have an open ticket with them. About a week and a half after submitting the original ticket, we received a call from them and further explained the issue – at that time we were told it would be passed on to another technician. Even with multiple attempts made by SPD to speak with a technician, we have yet to hear back from them.

At this time, we do not believe that the issue originates with AP&T, since during the outages, other administrative lines that are not connected with ECW are still functional.

ATS/AP&T/Procomm are all in agreement that this is an issue stemming from the ECW software. We are currently working with AP&T to find a work around until a solution is found, or the system is replaced.

Permitting Official's Housing Report:

1. Building Permits for Dwellings:

- In 2020, 6 building permits were approved.
- In 2021, 3 building permits were approved.
- For both 2022 and 2023, 2 building permits were approved each year.

2. Temporary Habitation of RV Permits:

- In 2020 and 2021, no Temporary Habitation of RV Permits were issued due to the pandemic.
- In 2022, 16 permits were granted.
- In 2023, the number increased to 21 permits.

Port Director's Report:

Ore Peninsula Redevelopment Project Update: As of 12/12, the Ore Loader platform's cutting and removal were successfully completed. The removal of platform piles is scheduled for this week, and the installation of dolphin 3 piles and cruise trestle piles is set to commence this week as well. Inclement weather, particularly high winds, caused delays last week. PPM and subcontractors will be on holiday break from 12/22 to 1/3.

Port Staffing: The job announcement for the Port Administrative Manager position has closed, with two applicants identified for interviews. Additionally, a recent announcement for the Port Facilities Maintenance Position is open until December 29th.