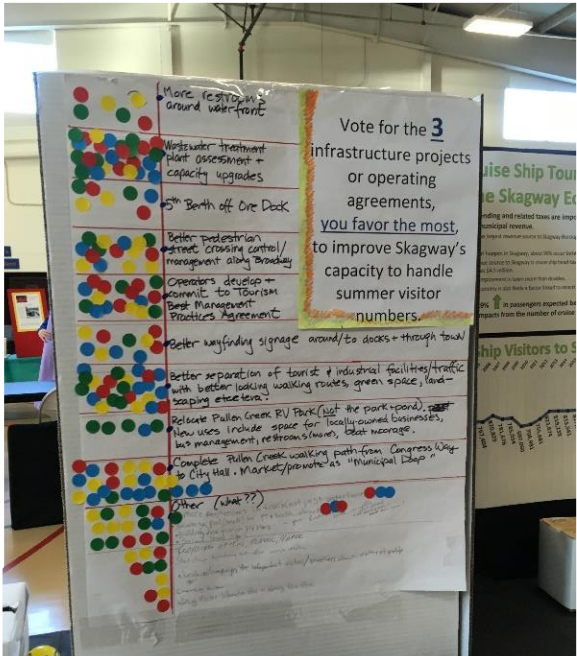


Skagway 2030 Comprehensive Plan Polling + Survey Report (Feb – Apr 2019)

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Introduction and Public Outreach Summary (to date)

There has not been a community-wide opinion survey yet as part of the Skagway 2030 Comprehensive Plan. This will occur in early fall 2019, as we kick-start the post-summer effort to complete the plan. However, there have been several efforts to hear resident's opinions, including:

- Well attended Planning & Zoning Commission work sessions generally occur the 4th Thursday of every month, 30-35 residents have been at each to participate in wide-ranging discussions. Download meeting summaries for each from the project website: <https://www.skagway.org/2030>
- In order to “jump-start” issue identification and the Skagway 2030 Comprehensive Plan process, a short online survey was distributed to 99 local government officials in February 2019 who were either elected (Assembly, Skagway Traditional Council), appointed (planning commission, other boards and committees), or were municipal department heads. A total of 48 responses were received. This report calls this survey the “February Officials Survey.”
- Skagway residents rated their quality of life in Skagway and wrote down three things that were important to their quality of life during the April 25 meeting work session.
- A good cross section of several hundred residents attended the Skagway Health Fair on April 27, 2019. The Skagway 2030 Comprehensive Plan had a table with a number of planning-related activities for residents to complete.



This report summarizes the results of all the polls and surveys to date.

What Makes Me Proud to Live in Skagway

About 90 answers to, “what makes you proud to live in Skagway” came from 48 respondents on the February official’s survey. The answers are inspiring, see appendix 1. To make the responses easier to digest, we grouped them into broad categories. Five categories had the most responses:

- 1. Skagway is a caring, friendly community, with supportive, close-knit people who can put aside differences to look out for each other. We are respectful of one another. (52% of answers)**
- 2. Skagway’s beauty, scenery, environment, and location are amazing (15%)**
- 3. The economy is strong and Skagway’s residents are hardworking and business-minded. (10%)**
- 4. Skagway Schools are wonderful. (7%)**
- 5. Skagway is multi-generational with a rich history. (7%)**

Project + Improvement Priorities

At the Skagway 2030 Comprehensive Plan table during the April 27 Skagway Health Fair two activities asked about project priorities. One was general, the other specific to projects to improve Skagway’s capacity to handle summer visitors. There was some overlap among the projects choices for these two questions.

For the Spend City Bucks exercise, residents each received 10 pennies to spend. Each penny equaled \$1 million of city money. Therefore, they were holding \$10 million in their palm! This was their chance to spend city money (or recommend spending to the assembly) in a manner to reflect their priorities. There were 10 projects listed with one jar per project to collect pennies. A total of 76 residents participated.¹

Based on how they spent their pennies/city bucks, the 76 residents voting this day prioritized:

1. **Port Improvements**
2. **Recreation Center Expansion**
3. **Affordable Housing Construction**
4. **Addressing Solid Waste Management**

SPEND CITY BUCKS!	
\$1.00	<p>Port Improvements Ideas and actions in this category include:</p> <ul style="list-style-type: none"> • More seawalk restrooms • Complete remediation of Ore Basin/Terminal area • Partner with other entities for a 5th berth and other port development • Better separation & buffering of industrial and tourism uses of port
99¢	<p>Expand Recreation Center to accommodate community demand for court, exercise space. If feasible, include modest-size pool for aqua-aerobics, learn to swim programs, laps.</p>
85¢	<p>Construct 5-10 Dwelling Units of Permanently Affordable Housing Ideas and actions in this category include:</p> <ul style="list-style-type: none"> • Facilitate development of a Community Land Trust (CLT). • CLT (in conjunction with high school) builds 5-10 units over time on combination of private, trust, and city land. • Various income targets from low (2 person family making \$27,000-\$33,000) to moderate (2 person family making \$33,000-\$44,000) to those making 120% AMI (2 person family making up to \$65,000). • If desired, limit eligibility to Skagway residents working year-round 30 hr/wk or more & earning target income, offer by lottery. • Possible sites include part of Garden City RV Park, old clinic site, areas north of 23rd St. Bridge, and individual lots in town.
82¢	<p>Comprehensive Solid Waste Handling and Management Plan given Aging Incinerator Ideas and actions in this category include:</p>

¹ A few asked where the money was coming from. We responded that depending on the project it could come from taxes, bonds, savings, or grants – but for the point of this exercise was to get their priorities so don’t worry about where it is coming from. We mentioned that in fact for some projects the city’s role would be larger and for some other parties might have a larger role. At this point – just spend the money in a way that reflects their priorities!

	<ul style="list-style-type: none"> • Provide reliability, needed capacity, and disposal for general waste stream, biohazards, sewage sludge, oils, recyclables, metals, etc. • Address incinerator fate and future uses, ash disposal or shipment/solid waste shipment, aggressive waste stream reduction through recycling and composting, transfer station.
79¢	<p>Build Senior Center Open Year-Round & up to 6 Senior Apartments</p> <p>Thought: Portion of Garden City may be better location than old clinic site for Senior Center in order to collaborate between seniors and students, and create a “village” center (community garden, music, fire pit, barbecue, etc.).</p>
77¢	<p>Open Space, Trail and Recreation Improvements</p> <p>Ideas and actions in this category include:</p> <ul style="list-style-type: none"> • Build Lost Lake trail from Jay Frye Bridge, continue developing West Creek area trails. • Welcome Garden along waterfront, improved walking paths • Install dike/levee adjacent to Seven Pastures Recreation Area to protect parking and Pavilion, walking path on top. • Additional overnight rental cabins
69¢	<p>Complete Garden City RV Park Relocation across Bridge</p> <p>Ideas and actions in this category include:</p> <ul style="list-style-type: none"> • Size replacement across the across bridge to house 135 “spaces” through combination of RVs, bunkhouses, and multi-family units. <ul style="list-style-type: none"> ◦ (135 = 80 RV spaces from Garden City RV + 30 RV spaces from Shoreline RV park + 25 additional)
69¢	<p>Reduce Fossil Fuel Use, Enhance Air Quality</p> <p>Ideas and actions in this category include:</p> <ul style="list-style-type: none"> • Install EV car chargers at 2-3 locations • Replace street light fixtures along state-owned streets with LED • Electric power for cruise ships while in port to eliminate diesel burning.
53¢	<p>Develop a Dual Use Voc-Tech Center and Maker-Space / “Fab Lab”</p> <p>Ideas and actions in this category include:</p> <ul style="list-style-type: none"> • Take advantage of Skagway’s carpentry and diesel and machinery facilities and expertise • Support and encourage local designers-makers-artists to be more creative and productive. • One goal is to perform more carpentry, machine, diesel, railroad maintenance in town rather than shipping work out.
48¢	<p>Pedestrian Enhancements & Safety, Traffic Calming</p> <p>Ideas and actions in this category include:</p> <ul style="list-style-type: none"> • Adding and better sidewalks along Main Street (as part of road work) • Phase 2 of Pullen Creek walking path improvements (Congress Way to City Hall) and making/marketing this as Municipal Loop Walk (part nature, part historic/shopping in town) to help disperse visitors • Additional crossing guards to organize and manage pedestrian crossings in summer’ • Paint crosswalks or add raised crosswalks at select intersections along Broadway (yes, it’s the historic district, but it’s time). Also, consider speed bumps. • Modify traffic circulation patterns May 1-Oct 1 (1-way streets, pedestrian-only areas)

In another activity, residents each got three stickers with directions to:
 “Vote for the 3 infrastructure projects or operating agreements you favor the most to improve Skagway’s capacity to handle summer visitor numbers.”

There were nine choices and a row for “other” where residents could write other ideas. People that came by could vote for one of the “other” projects as a top priority too. The 56 residents who participated prioritized:

1. **Wastewater Treatment Plant Upgrade**
2. **Better Separation of Industrial And Tourism Uses Of The Port**
3. **Completing a Pullen Creek “Municipal Loop”**
4. **Developing and Implementing Tourism Best Management Practices² agreement/program in Skagway.**

VOTE FOR 3 INFRASTRUCTURE PROJECTS OR OPERATING AGREEMENTS TO IMPROVE SKAGWAY’S CAPACITY TO HANDLE SUMMER VISITORS	
28	Wastewater treatment plant assessment and capacity upgrades
25	Better separation of tourist and industrial facilities/traffic with better looking walking routes, green space, landscaping etcetera.
24	Complete Pullen Creek walking path from Congress way to City Hall. Market/promote as “Municipal Loop.”
17	Operators develop and commit to Tourism Best Management Practices (TBMP) agreement.
15	Better pedestrian street crossing control management along Broadway
10	Better wayfinding signage around/to docks and through town
1	Other: Walking visitor information officer or walking police officer
9-10	Other: Swimming pool (small) for PT and health ailments
8-9	Other: More restrooms in town (not just waterfront)
6	More restrooms around waterfront
7	5th berth off Ore Dock
5	Relocate Pullen Creek RV Park (NOT the pond & park). New uses include space for locally owned businesses, bus management, restrooms (more), and boat moorage.
1	Other: Building new tourist RV Park
4	Other: Shut down Broadway Street to vehicle traffic
3	Other: Recycling of tin, plastic, paper
2	Other: Composting facilities
1	Other: A brochure/campaign for independent visitors/travelers about visitor etiquette

² Tourism Best Management Practice (TBMP) is a highly successful Juneau program started in 1997 to address resident’s concerns with the impacts of cruise ship visitor industry and operations and thereby bring the residents and industry into alignment. The goal is to minimize the impacts of tourism in a manner that addresses both resident and industry concerns. Operators voluntarily commit to the Guidelines by signing an annual agreement and holding themselves and their employees accountable for compliance. Complaints to a Hot Line at City Hall are addressed by both the city and industry. In fact, complaints often form the basis for new guidelines for the next season. In 1997, operators and businesses agreed to 30 items; for 2019, there are 90 agreement items. The 2019 TBMP Guidelines can be viewed at: <http://www.tbmp.info/index.html>

Skagway's Cruise Ship Capacity

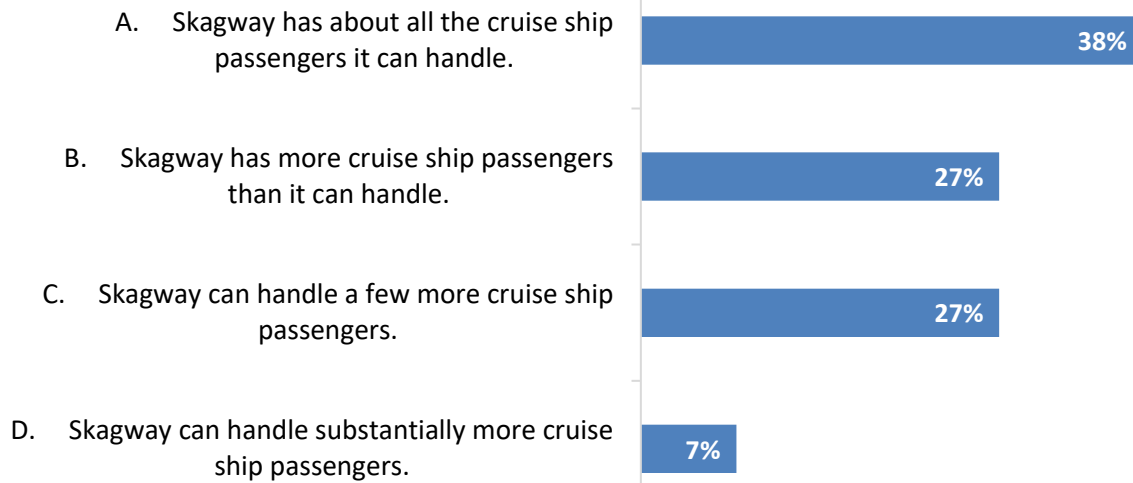
Cruise ships visitor numbers were another topic evaluated by an activity during the April 27 Health Fair. Residents were asked their opinion on:

“How do you think the volume of cruise ship tourism compares to Skagway’s capacity to handle cruise visitor volume? Vote for the choice that best reflects your beliefs.”

The 55 residents who voted had split opinions:

- Just over one-quarter (27%) think Skagway is currently over its capacity to handle cruise visitors.
- One-third (34%) think Skagway could accept a few, or many, more passengers.
- The highest number (38%) thought Skagway was now at its capacity to handle cruise visitor volume.

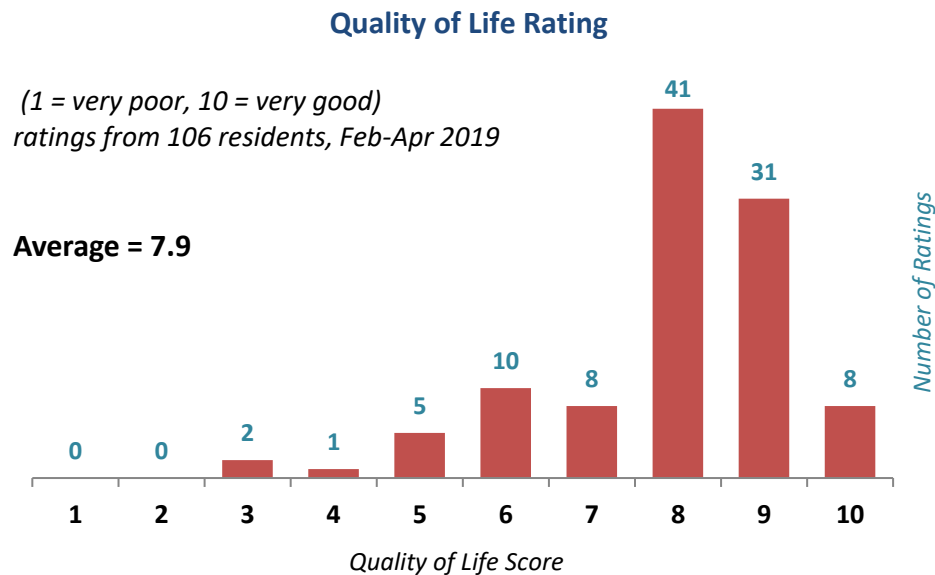
Opinions on Volume of Cruise Ship Tourism Compared to Capacity to Handle It



Rating My Quality of Life

There were three opportunities for residents to rate their Quality of Life (QOL) in Skagway on a scale from 1 to 10 where 1 = very poor and 10 = very good. A total of 106 residents participated³.

- The average score was 7.9
- No respondents rated QOL at 1 or 2
- 3 respondents rated QOL at 3 or 4
- 15 respondents rated QOL at 5 or 6
- 49 respondents rated QOL at 7 or 8
- 39 respondents rated QOL at 9 or 10



Three Things Important to my Quality of Life

There were three opportunities for residents to list up to three things important to their quality of life in Skagway. When comments were broken apart by topic – to assist with categorizing them – there were 288 answers.

Most (238) were positive factors that contribute to a high QOL rating. Top factors are

- Access to great indoor and outdoor recreation
- A strong economy
- The caring community and people in Skagway

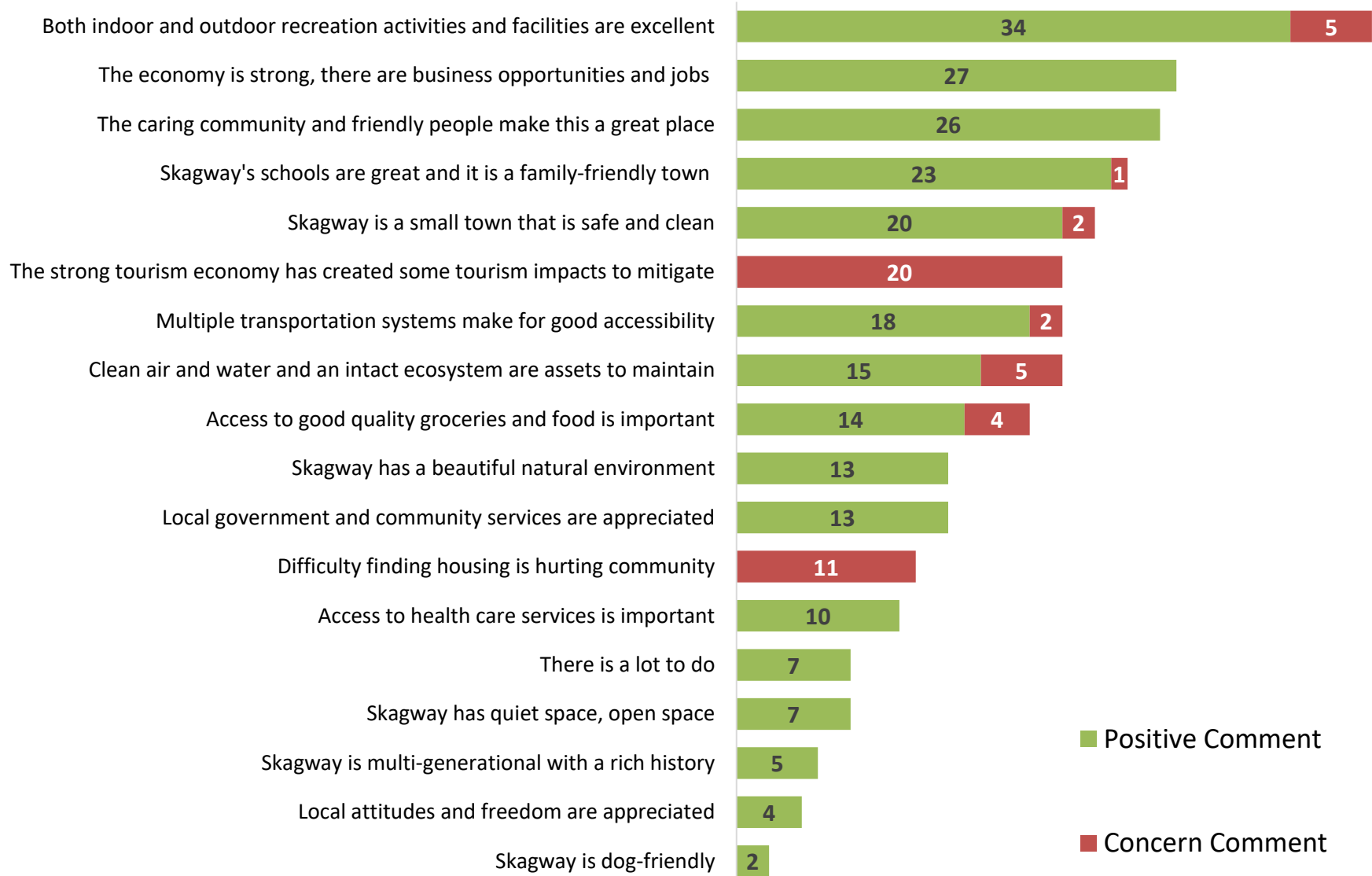
However, there were also 50 answers with factors needing improvement. These concerns caused residents to rate their QOL at a lower score. There were:

- A variety of impacts that need mitigating linked to the volume of visitors
- A need for more housing

³ Care was taken to assure no single resident voted more than once, though a few could have slipped through the cracks. The three opportunities were the February officials survey, during the April 25 Planning & Zoning Commission work session, and at the Skagway 2030 Comprehensive Plan table at the April 27 Health Fair.

Categories of Responses (see Appendix 1 for details)

288 total responses



■ Positive Comment

■ Concern Comment

20-Year Vision

Imagine that it is 20 years in the future and that your hopes for Skagway have been achieved. What does this future look like? Write a sentence or two about your desired vision for Skagway's future.

No categorizing...answers in the words of 47 residents from the February Officials Survey - - -

-
- I envision the continued excellence of the Skagway School District, comprehensive care of our senior citizens, and decreased substance use issues for the population.
-

- 1. Long term housing in town
 - 2. Camp ground with capability for visitors and seasonal workers
 - 3. # of visitors per week up with new dock
 - 4. a Pool for the city
-

- The Tidelands are controlled by MOS and the new docks and uplands are contributing revenue from the Tideland improvements to the citizens.
-

- 20 years from now, I how we have 150ish kids pre-k through 12 in School. That our year-round population hovers around 1800. That Skagway and Alaska as a whole is more self-sustainable. That Skagway welcomes cruise ships into a new crew ship dock of Broadway while also being able to accommodate industrial ships and the ferry. The small boat harbor is expanded. We are capped at no more than 16,000 visitors a day. We have at least 15 stores open downtown in the winter. That housing is no longer a crisis. That we are a Creators Space. That ore is still shipping ore of here but that docking area is more versatile in what else can be shipped out. We are exporting and importing more with Canada. That some type of renewable energy source has been found to work perfect in Skagway and people start implementing it.
-

- 20 years?! I always like to imagine what Skagway would look like cleaned up. No more junk in people's yards. No more power lines. A beautiful waterfront walkway for locals and tourists alike to enjoy. A dog park out of town so there would be less free roaming dangerous dogs in town. I imagine a Skagway that offers better information on the docks (i.e.: maps, someone to answer questions, restrooms on each dock, better signage, more flowers, etc.) to passengers getting off the cruise ships. I imagine more late night options that do NOT revolve around alcohol (i.e.: a coffee shop, a game store, a cozy bookstore, etc.). I imagine more community events in the winter, such as first Friday's or movie nights every Saturday. I love Skagway but I also highly enjoy my time away from it. It's not the easiest place to live in the winter. And it's a hard place to relax in during the summer. Thank you for listening!!
-

- A community that has grown somewhat (inevitable) but still retains the small town atmosphere that Skagway is most known for.
-

-
- A community that has the infrastructure to handle the 1.4+ million visitors it receives annually. A clean, neat, safe community where our children can continue to walk to and from school by themselves without the worries of a parent in a city down south. A welcoming waterfront. A public works crew with all the proper tools to keep town running clean and efficiently.
-
- A focused community that values the importance of the visitor industry in Skagway while utilizing the benefits of that strong industry to further the growth of the town. We need the tourism dollars to improve the quality of life in our valley.
-
- A healthy and stable relationship with the cruise industry with structures that are functional and beautiful to support the continuation of our visitor economy. I hope to see the tourism season grow outside of the cruise season; encouraging independent travel and hosting large events to encourage this and see year-round businesses succeed and even grow.
 - We need a strong ferry schedule for that which will also support our school's extracurricular programs that contribute to the overall success in educating our youth.
-
- A more balanced approach to economic development i.e. expansion of a predominately summer tourism economy into the other seasons. More diverse and year-round businesses. Educational opportunities for all ages. More local food/ urban farming. Better relationships with Haines and Canada. Year-round train and ferry transport. Reestablished ability to go to Whitehorse for medical needs (federal govt. issue). Establishment of congregate housing while preserving the landscape (build up rather than outward). Air pollution reduction achieved by making it possible to connect cruise ships to hydro while in port.
-
- A separate governing body controls and manages the Port of Skagway. Pedestrian and traffic management is improved, everyone knows where to go, and operations are seamless. All seasonal employees have safe and affordable housing. The School continues to thrive and produce upstanding, intelligent citizens.
-
- A sustainable year round community.
-
- A viable community that finally can afford a pool.
 - An open port that sees 1 million visitors and keeps moving freight and ore to and from the Yukon year-round.
-
- Affordable housing opportunities have allowed our senior citizens to age in place and enjoy the quality of life that they deserve. Services provided to our aging population are creating jobs in the health industry and bringing more young families to Skagway. The families of Skagway have many programs to support them and offer various activities that engage both young and old.
-

-
- An all ages, active supportive community.
 - The 2nd Avenue Commissary, 5th Ave Fire Hall and City Hall buildings have been restored and turned into museum displays.
 - Sidewalks have been improved/maintained for safe walking. A bike path runs along the Klondike Highway to the Dyea road cutoff.
 - The Garden City RV property is developed with high-density housing - possibly run by a housing authority that ensures housing for year round residents is a priority.
 - A Senior Living complex is developed with 20+ housing units.
 - We continue to value and preserve our historic and natural assets for future generations to enjoy.
-

- Borough of Skagway controls the port and receives reasonable income from it, dock(s) have been expanded so that we can accommodate all ships sailing in Alaska. Visitor services have been expanded to accommodate increased number of visitors, a larger campground has opened across the bridge which can accommodate a greater number of RVers and seasonals, sewer & water lines service this new campground. Affordable housing units available for year-round couples & families have been built on the Garden City property. Large dog park is near the new campground. There are many more outside benches available for visitors in the historic district.
-

- Hey Joe, how's it going? I just mailed out a package to the grandkids. Boy, I sure appreciate no lines at the Post Office anymore. Good thing they hired more employees. By the way, don't you love this new grocery store? I don't know what they did but have you seen the date on the milk and eggs lately? It's better than a week out! They sure must have improved the transport. That new fish hatchery sure is something too, huh? We get the tourists to take the tour for a buck a head and we get guaranteed fish returns year after year. What a deal! It even helps our charter-fishing people. Ever since the city took over the waterfront, things have sure improved. I really like the way they integrated the commercial cruise component into the industrial side of the port. You know the tourists actually like to see what we do year round. Heck I bet you could have a tour of the ore loading facility and they would love to take it. Good thing the border stays open at night for the ore trucks.
-

- Hopefully a road to Juneau and the continued success of our school. Skagway School District was rated first in the state last year. Also, affordable, decent housing would be great for the community.
-

- Hopefully much the same, although I would like to see a stable year round population closer to 1800. I believe we can remedy many of our current woes, I also believe that the quality of seasonal employee we have is proportionate to the quality of living conditions we provide
-

- Housing issue solved, city NOT in debt.
 - I have lived here for 5 years now but have been visiting for over 25 years. Once retired from the lower 48, decided to make Skagway our home because of this community.
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- I hope Skagway continues to maintain a clean, safe, economically stable community. I also hope Skagway recognizes quality of life for locals, and what can be done to maintain that.
-
- I hope the people planning for 20 years in the future don not continue to get lost in the rabbit hole of chasing profits and bottom lines, that they start understanding the importance of how life outside of money making is lived and how it can be improved for all our residents rather than continue to promote unregulated and unrestricted money making schemes.
-
- I just hope the town can accommodate the influx of tourist in the next 20 years. It almost seems like we are at our limit now.
-
- I would hope in 20 years Skagway would have a pool and a Recreation Center expansion. I would like to see the school with an active trades teaching program. There would be a large expansion of trails and outdoor recreation. There would be more year round jobs. There would be a road to Juneau.
-
- I would like to see a clean environment. We spent a lot of time messing up the local environment in the past 100 years or so. It's time we correct our past environmental mistakes, especially with the harbor.
 - We must also preserve the historic character of our town, because our economic survival depends on the town's history, on the historic appearance. The city must have a strong and independent Historic District Commission. We must devote a lot of time to protecting the individual historic buildings still existing in own and must insure that any new construction blends in with the historic character of the town.
 - I would also like to see benches on every street side block so the older folks will have a place to rest on their journeys about town. I would also like to see the sidewalks graded of snow during the winter.
 - Finally, I would like the town to retain its small town friendly character where you don't have to lock your doors and you know most everybody in town.
-
- Ideally a grocery store with fresh produce and meat not from Australia... A ferry system that allows our residents to travel to & from without difficulty. Affordable housing for ones that want to live here year-round.
-
- If Skagway remains a tourism town and doesn't expand either horizontally or vertically, nothing will change. It will be the same story 20 years from now unless the tourism ceases or substantially reduces for any reason. It will just become more bipolar with seasonal migrations and housing shortages every year.
 - I have no intention of remaining here 20 years knowing what I know about the obstacles to our preferred types of recreation. Great place, just too little room for growth.
 - It feels like the seasonal community will have a greater influence than the year round community based on the demands of the summer season. The seasonal community's mentality is "get through another summer and go our separate ways and take our money with us". Few young families will buy in to this housing market due to the prices that the market demands that are out of reach without excessive mortgages for the median income.
-

-
- More commerce! Open Roads and better access for more tourism and access to hospitals and better groceries. Competition is a good thing. It will have current business owners' step up their games in the services they are providing to the amazing community!
-
- My vision for Skagway would be a hopeful vision for the globe. A balance of meaningful business and personal time for the residents. Prioritizing the natural surroundings that draw people here in the first place and protecting that important resource for all concerned. An emphasis on quality of life and not quantity. Cleaner air and water and a healthier port for sea life. A place desirable to raise a family less encumbered by unnecessary stress and expectations. A place that my children would be proud to come back to as adults and not ridicule as a sold out tourist town. A place where the impossible is possible.
-
- Not a quaint little town visited by 100,000 people a year and not a large-scale industrial tourist city (Disneyland). Somewhere significantly less than this.
-
- Our waterfront should be developed comprehensively with a promenade between all docks. We may have a P3 partner, and the revenue will be sufficient to handle the infrastructure demands. In addition, revenue from tourism should be sufficient to satisfy the school and other lifestyle items in the season as well as in the offseason.
-
- Public Safety: home security and roads
 - In the summer time the streets are jam-packed with walking tourists, cyclists, tour busses, smart busses, delivery vans etc. At least a handful of times I end up with a near miss accident with a cyclist etc. I feel that the municipality is trying to address this but perhaps needs more engagement and partnerships with outside entities.
 - Also, homes are invaded, bikes stolen, cars are broken into and heating fuel are stolen, and it feels like the safe town of some years ago is starting to change.
 - I am not sure what is preventing the community from addressing this. It seems that many of these issues are being handled by individual owners via cameras etc. and public shaming on Facebook.
 - I am not certain what can be done except that public safety division needs to step up their game.
-
- SGY is a vibrant community of 1,500 residents, with its year-around transshipment economy centered on its well-developed harbor facilities. The White Pass Dock has 2 long floating berths; there are 2 berths on the long floating dock built out from the old Ferry Peninsula; the Broadway Dock berth has been lengthened, and with the Ore Basin completely cleaned of old contamination and dredged, the new Ore Dock has 2 long berths, both of which can take cruise ships, & also freight and commodity vessels alongside. The cruise season now extends out to 150 days, with 1.75 million passengers visiting SGY each summer. Shipments from mines in the Interior & new oil & gas discoveries & all the supplies and materials for resource development move north of SGY on the White Pass Railroad, which now operates year-around. SGY has captured truck traffic from the Alaska Highway with its RoRo facilities. Good jobs bring young families. There are 2 grocery stores, & 285 children in the school.
-

-
- Skagway continues to be a top tourist attraction and our economy is strong. We have an excellent ferry transportation system and fair airfare prices to and from Juneau. The Rec Center Expansion and Pool have brought more year round families - the school numbers continue to grow and we have many surrounding communities coming to our town year round to support our economy. Housing is affordable and land continues to open for permanent residents to build homes.
-

- Skagway has strong leadership with a wide variety of people sitting on municipal boards and committees because they know they can get their projects supported and achieved (not just the same people who have been on boards for 20 years (it is the fun, cool thing to do!).
 - There is affordable housing to rent and buy and an expanded Rec. Center with a pool and several additional and expanded workout facilities for children, adults, and families to experience together (less bars and festivals, more healthy hangout options!). There are swim lessons for kids, a school swim team, senior exercise, physical therapy, open swim, birthday party swim, teen pool volleyball, and adult lap swim so the community on the ocean has residents who know HOW to swim!
-

- Skagway is a thriving community with a strong port operation. There are cruise passengers in the summer and cargo operations in the winter. The winter economy is steady and the summer chaos is well orchestrated. There is good flow of vehicles and pedestrians during the busy summer season. The ferry system is updated and running more often and more efficiently for local & visitor transportation.
-

- The future is so bright, you gotta wear shades!
 - I'll be retired and hopeful health care is decent in Skagway and I can live out my golden years!
-

- The same loving, accepting and open community with less pollution, and filled with more local businesses than ever.
-

- There is affordable housing for people who want to live here year round and there are jobs available too. Our school is still ranked number one in the state and there are other educational opportunities your students and adults alike.
-

- Those who want to stay here can find affordable (and nice) housing. Businesses that want to be open year round are supported by the community and are able to stay open. Visitors feel welcomed and well informed.
-

- Truthfully, Skagway is a wonderful place to live. I would love us to be at the forefront of the oncoming green revolution.
-

- We are so blessed to live in this community with all of its natural beauty, rich history, endless opportunity and truly caring people. I hope that we can maintain all of that and share it with our visitors.
-

-
- We have a stable, clean, year round economy.
 - It is still a beautiful place that we are proud to share with the rest of the world.
-

- We have redeveloped our comp plan a couple times. Reflection the constant change people bring to town with them.
-

- We have retained single-family residential areas and have a good family to singles to elderly population.
 - In the summer, streets are walkable/bike rideable and people choose to do this over driving cars. There is no parking on Broadway. There is promoted and used off Broadway parking.
 - The Municipality has taken back control of the waterfront and works with Port Management to schedule passenger ships to maximize visitor enjoyment, which equals Skagway businesses successfully able to provide services visitors want.
 - Winter businesses have increased, school enrollment has increased, affordable Senior Housing has been built in conjunction with "Starter Home" construction built on land owned by the Municipality (MOS still gets real property tax but owners don't have to borrow \$ for land).
-

- We'll have found a way to create our own bounty for ALL of us, not just a rich and landed few. We'll make our decisions based on respect and responsibility toward both our people and our natural resources.
-

- Year round employment encourages permanent population, which makes for better environment businesses. This supports the cultural offering and hopefully more frequent ferry system
-

Appendix 1 – Detailed Responses

What Makes You Proud To Live In Skagway?

Skagway is a caring, friendly community, with supportive, close-knit people who can put aside differences to look out for each other. We are respectful of one another. (52% of answers)

- The people this place attracts
- After living here for 35 years, it is the level of community support for our children and neighbors that makes me the most proud.
- Caring community
- Caring community
- Friendships
- Close knit relationships
- Welcoming community
- I love being a part of a caring supportive community, a place that values individuals, nature and the arts.
- I love how safe, interconnected, progressive and supportive of one another is in this community.
- Our friendly community.
- The majority of the people here and their sense of community.
- People are nice to each other.
- We allow each other space to be our own unique selves.
- We help each other without letting ourselves get used.
- People work together for the greater good of the community on many issues. They take pride in our community. Many people volunteer. Many help individuals when help is needed. Organizations partner to ensure successful programs, especially related to our youth and seniors.
- People
- The sense of community.
- Skagway is so unique! I am proud of the amount of people who love it enough to want to move and stay here :)
- Small town, great supportive community vibe...feel like your voice is heard.
- That the residents of Skagway truly care for each other and look out for each other.
- The community is strong - we look out for each other.
- The kind, supportive community in town. I am continually blown away by the ways people help each other and care for each other when needed.
- The People (community).
- The people and the sense of community.
- The people of the city
- The people- strong sense of community and belonging.
- The people.
- The people are friendly, artistic, skilled, outgoing.
- The sense of community and generosity.
- The sense of community for year round locals. We all watch out and support each other and our families.
- The sense of community, and togetherness this town has when the going gets tough.
- The way people take care of each other.
- Wonderful sense of community, a great town to raise kids in. I never tire of the scenery!

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- Skagway also has a very friendly and welcoming personality that is appreciated by visitors to our community.
- What makes me proud to live in Skagway is the respectful way we treat each other.
- How this community can put aside personal differences and help each other out when needed.
- I am also proud of the community feel and how willing to help each other out we are towards each other.
- Friendly people
- Great place to raise your children, and the community.
- Proud is not a word I would use. I am happy, appreciative and very lucky to live in Skagway for the life and lifestyle it has allowed me.
- Skagway does a great job of taking care of Skagway--our neighbors, the buildings and infrastructure, and our beautiful natural surroundings.
- Skagway is my home.
- The diversity of beliefs, people willing to discuss and problem solve the difficulties that we face.
- Skagway is a small Alaskan town with an active community.

Skagway's beauty, scenery, environment, and location are amazing (15%)

- The beauty that surrounds us.
- I feel fortunate to be able to reside in a place that still has a mostly intact, functioning ecosystem (compared to some places down in the lower 48). I also appreciate efforts to maintain this status.
- I love Skagway's natural beauty: the mountains all around me, the swirling tides, and the changing seasons. I love that not every square inch is developed. I love how easily I can access that beauty; I can be on the trail in 5 minutes without ever getting in a car. I love the people. I love that we're remote, and I love coming home by boat or plane.
- The natural beauty
- Location
- Climate
- Nature is by our door here.
- The natural beauty.
- The natural beauty and fresh clean air and water.
- Skagway is beautiful, exciting, and a great place to live.
- I enjoy living in Skagway because of the clean environment and great natural beauty
- We, for the most part, respect our environment.
- Scenic views and wonderful trail systems
- Beautiful natural environment

The economy is strong and Skagway's residents are hardworking and business-minded. (10%)

- Supportive business climate
- Everyone is very hard working and business-minded.
- Skagway gets things done, and done well.
- When it is time to work and get the job done, we do it.
- The fact that we are a top tourist attraction and people from all over the world visit us.
- World-class tourism destination.
- Favorable employment opportunities
- The overall seasonal nature of the economy that allows for a break from the chaos of the summer season

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- We are a tough little town that has proved we can weather the economic ups and downs and

still thrive as a community. We have good people who take care of each other.

Skagway Schools are wonderful. (7%)

- Our School is excellent, and our community-minded citizens support the school and its students in every way they can.
- Our school.
- Our schools
- Our school is #1 in the state
- The community makes the children and school the major priority. The City fully funds all school

initiatives which attracts new families and offers a superb education including preschool, music, art, Spanish, and a healthy (not federal) lunch program in addition to high level core academics and extracurriculars from sports to DDF and robotics.

- What makes me proud to live in Skagway is our amazing school

Skagway is multi-generational with a rich history. (7%)

- I am proud of Skagway because it's where I was born and raised and I think it gave me great opportunities as a kid.
- Multi-generational
- Family history. Our great grandpa came north thru SGY in the gold rush, took his gold out of the Yukon, & bought a grocery store down south. I came north in Dec.1972 to work on the RR and stayed. Our son went to SGY school, our

sister and brother in law moved here. We built our business here. SKG has given us the opportunity to better things.

- Extremely interesting history and historical setting
- Rich history
- Skagway has such a storied past and we are fortunate to be able to carry that story into the future. I am proud to be a part of that history.

Good local government and services

- An honest and open local government
- Isolation from larger communities leading to less distractions from greatest priorities

- What makes me proud to live in Skagway is our incredible clinic

It is safe and clean

- Our community is general safe and clean
- Small, safe, friendly, walkable in a beautiful setting.

- The care the community puts in to keeping the town clean and safe.

Challenges to feeling proud

- You might want to ask what makes me least proud as well. That would be the way our government is allowing, even encouraging outside corporations to chip away at our quality of life in order to increase their profits.

- The score 6 on the scale below reflects the impact of typical small town social challenges (i.e. cliques, nepotism) and seasonal lifestyle challenges.

Three Things Important to My Quality of Life

NOTE: Concern Comments are in italics, red, and listed at end of each category

Both indoor and outdoor recreation activities and facilities are excellent

- Outdoor access
- Recreation
- Recreation opportunities - place to be physically active & congregate with others
- Ability to get away, hiking
- Access to good trails
- Access to trail systems
- Build a pool
- Easy access to great outdoor activities
- Hiking, outdoor spaces that are all clean and maintained
- Outdoor environment, trails and hiking
- Outdoor recreation
- Recreation center is great
- Recreational opportunities
- Recreational opportunities
- Trails
- Healthy lifestyle options
- Access to outdoor activity areas (mostly hiking & camping)
- Access to the outdoors.
- Active outdoor activities.
- Being able to stay active outdoors on our hiking trails or other recreational areas like the ball fields and indoors at our recreation center.
- Having our incredible rec center is amazing with all of its classes and workshops.
- Hiking trails
- Hiking trails. Close access, trails of different lengths and difficulty, dogs may be off-leash, clean and well maintained, not so crowded.
- Outdoor activities
- Outdoor and indoor recreation
- Outdoor maintained trails, Seven Pastures, and parks
- Recreation
- Recreation
- Recreational Activities
- Recreational areas for walking, hiking, camping, and fishing.
- Skagway Rec. Center
- Ways to stay physically and mentally active
- Good trails
- Good Rec Centre
- Love to hike the lower/upper lakes trails, appreciate that they maintain them, let's you feel like you're out of the city environment and all the noise fades away
- *Recreation Center – glad it's available, wish we would make it bigger, can deal with the pool separately.*
- *Recreation center needs to expand, more opportunities for adult education*
- *The children of Skagway need organized swim lessons*
- *Investing into a rec center upgrade, including a swimming pool*
- *We need a Rec Center Expansion and a Pool.*

The economy is strong, there are business opportunities and jobs

- Economic opportunity/strong economy
- Economic stability
- Economy - \$ for improving community
- How our work (jobs) are
- Work that I could love and can make a living doing
- A decent job, keeping busy
- Economics
- Economy
- Enough income to make it through the winter
- Summer jobs
- The economy
- A strong economy to provide jobs and services that wouldn't exist in a down economy.
- Good Employment
- A smoothly working waterfront and harbor that can handle the growing cruise industry traffic as well as the freight and commodity traffic to and from the Interior. From that flows literally all of the jobs and the entire economy of SGY.
- New docks for larger ships
- Ocean access
- Open port
- Diverse local year-round economy.
- Earning a good living.
- Employment
- Encourage and support businesses who want to stay open in the winter
- Excellent work opportunities.
- Strong tourism industry = more opportunities to further my career. The stronger my career, the more invested I become in keeping the community strong.
- The stability of the cruise industry.
- Work
- Year round economy
- Room to grow both at home and at work

The caring community and friendly people make this a great place

- Close community
- Community
- Community (very solid - love the community here)
- Have a tight knit community. A town that knows what it's about - priorities
- How united our community is
- Kind, inter-connected community. Nice folks
- Sense of community
- Strong community
- Community atmosphere, everyone helps
- Community awareness
- Community events, especially Yuletide
- Community of people, volunteers and saints
- Sense of community (despite divisions) with coming together to tackle issues
- Strong supportive community
- How happy my wife & family are
- Amazing support and friendships
- Friends
- Friends - support
- Friends and family
- People that I am with, pleasant interactions
- The friendliness of the people here

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- Community
- Community
- Friendships
- Saying hi to almost everyone
- Strong relationships

Skagway's schools are great and it is a family-friendly town

- Family experience
- Youth programs
- Family Events
- Great community to raise your children.
- Opportunities for children
- Education system & children's activities
- Well supported school system
- Amazing public school
- Good education
- Good school
- School system
- The school
- Access to a great school;
- Addition of educational opportunities for adults would be great.
- Adult programming- continuing education and programming for adults besides bars.
- Education
- Education for my kids (including extracurricular school activities and trips),
- Education for the kids
- Great school
- Great school & teachers
- The Skagway School.
- Education
- Good school
- *Making Skagway a place where I would want to raise a family. Ensuring opportunities for young people and families are present in the minds of our leaders.*

Skagway is a small town that is safe and clean

- Safety
- Safety - personal, community
- Safety for children
- Lack of crime and safety on streets
- Low crime
- Low crime
- Low crime rate
- Medical/physical (crimes etc.) Safety
- Safe streets, low theft
- Safety
- Safety
- Safety, community
- I like the friendly small town character of Skagway, where you don't have to lock your doors and you know most everybody in town.
- Public Safety
- Safety
- Safety for my kids
- Lack of corporate influence
- Low stress, small town
- Small community
- Small town atmosphere.

- *Illegal drug presence (personal and community security)*
- *PROPER enforcement of our laws.*

Clean air and water and an intact ecosystem are assets to maintain

- Air Quality
- Clean air & water.
- Clean air and water--healthy environment
- Environmental considerations: clean water, clean air, proximity to wilderness, policies that are aligned with lessening our impacts on these features.
- Environmental safety and protection.
- Living in a clean environment.
- The best drinking water in the world.
- Good water
- Environmental factors, air, water, scenery
- Cleanliness
- Air quality
- Clean air and hiking trails
- Water quality
- Water, air, green spaces
- Environment - wild & human
- *Pollution from cruise ships*
- *Resiliency: willingness to address potential future challenges, moving toward ways for the community to be more self-sufficient including consideration of alternative energy systems, zero waste goals, increasing food security/ locally grown food. What impacts will climate change have on our hydropower?*
- *Clean air, which is frequently a problem*
- *Better air quality in summer [is needed]*
- *The air quality, and care and control of the environmental violations – greed is getting in the way now.*

The strong tourism economy has created some tourism impacts to mitigate

- *Time: without time to ourselves to enjoy this beautiful place on a daily basis, then living here is diminished. The illusion that economic growth is more important than personal time chips away at the basic fabric of our community. We are spending less and less TIME with each other in order to satisfy the machine.*
- *Quality of Life needs to consider daily capacity of visitors in summer*
- *Balance/ create more opportunities for personal development: develop ways to expand economy/ residency in to the winter seasons. The seasonal work schedule is extremely stressful and exhausting for many and its impacts limit development of a well-rounded lifestyle.*
- *Less congestion in summer*
- *Less noise*
- *Less traffic, more biking lanes*
- *Overcrowded streets*
- *Too many buses*
- *Affordable cost of living.*
- *I worry quality of life will suffer if we continue expanding*
- *Limiting daily number of visitors off the ship (11,000+ is too many)*
- *Need a few no cruise ship days throughout the summer*
- *Too many ships*
- *Getting the terminal cleaned up*
- *We need control and revenue from the waterfront.*

- *Diversify our downtown businesses. Enough jewelry stores already.*
- *The enclave aspect of our community tends to encourage carelessness from visitors (from Canada, seasonal employees, tourists)*
- *Ability to pull back from mayhem, which is getting harder and harder to achieve*
- *Space: Our community is becoming more and more crowded and not with year around residents. This is placing the core community*

in a diluted state during the summer season and leaving surrounded by more and more empty buildings and homes in the off-season. There is less and less space in the summer to go without a tour being part of your day. It has become a fight to save areas that are off limits to selling tours.

- *Quiet: Lack noise and traffic on neighborhood streets (train whistles - bus exhaust)*

Multiple transportation systems make for good accessibility

- Access (good with road & ferry)
- Ability to get out and in for emergencies, travel, entertainment; however, cost to fly and ferry is too much
- Ferry connection to Juneau
- Travel ease – ferry service
- Access to neighboring communities through the highway and state ferry service.
- Access to other communities.
- Access to year-round Alaska Marine Highway ferry service, especially winter service.
- Airplane service
- Alaska Marine Highway System
- Available & reliable transportation for people and freight.
- Easy access in and out of town
- Ferry access! For personal and business travel, for school activities, and for the life our community, we cannot lose this.

- Ferry service
- Good roads in and out of Skagway.
- Outstanding infrastructure.
- Reliable transportation for regional travel on AMHS.
- The Alaska Marine Highway System.
- Travel in/out of Skagway. I am pro-road.
- *Different laws permitting at use on more roadways (free up more parking, reduce wear and tear on larger highway vehicles with short run cycles being typical)*
- *Transportation- we need to be working toward making it more feasible to get in and out of Skagway with a better ferry system and lower airfare prices to and from Juneau to be able to come and go without major expense and hassles so we can access higher quality health care, recreational opportunities and entertainment that Skagway does not support.*

Access to good quality groceries and food is important

- Grocery Store
- Access to quality foods/groceries
- Access to fresh produce
- Access to reasonably priced nutritious food
- Food

- Food source
- Good weather and places to eat
- Access to affordable and healthy groceries
- Access to restaurants
- Accessible, high-quality food

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- Availability of good quality food.
- Availability of Quality food.
- Healthy and quality food options
- Quality groceries.
- Fresh Food Sources- Good Groceries
- *The grocery store reminds me of the Gulag.*
- *Better, fresher groceries*
- *Groceries. Stores must be stocked and fairly priced. Better yet, we should put resources toward sustainability.*

Local government and community services are appreciated

- Access to quality and affordable goods and services
- Basic Services such as a year-around grocery store, gas station, fire department, police, and emergency medical care, as well as year-around highway and airport maintenance.
- High quality city services. Great little library, great clinic (considering our size), public works (clean water, street maintenance, garbage, landscaping), dependable public safety (police & fire).
- Access to services
- Community oriented development
- Access to government officials.
- A small local government that is fairly accessible to needs if business and residents.
- Ability to walk to services in town
- A walkable community
- Employment/life-support facilities
- Services
- Access to amenities
- Senior activities

Access to health care services is important

- Health Care
- Health care
- Health care
- Health care
- Health: Without this nothing else really matters. We need mental health as well as physical health. That means a balance of work and play throughout the year. It means quality water and air. And it means access to health professionals all year.
- Medical Services.
- Medical...our clinic is for the most part very good.
- Health services
- Glad we have clinic including dentist, eye care, and mental health
- Medical Care
- Respect for self and others.

Skagway has a beautiful natural environment

- Access to nature - freedom to be in unspoiled beauty
- Beautiful environment
- Beautiful Scenes
- Stargazing, less light pollution
- Open spaces that are not junkyards / green spaces
- Easy access to green spaces/decompression zones.
- Beautiful outdoor spaces to hike in.

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- Close to nature - mountains, woodlands, rivers
- Ensure the natural beauty of our valley remains untouched. Being smart about how we plan for future growth will be key in the years to come.
- Nature
- The natural beauty of the area, the mountains, the water, the trees, the animals, the quiet in the winter, and the weather, which is always interesting.
- Trails and recreational areas! The ability to get outside, exercise, recreate, and gather together is vital.
- Wild clean outdoor spaces

Skagway has quiet space, open space

- Quiet space
- A certain amount of isolation from the rest of the world. It's not easy to get here.
- Being uncrowded for a big hunk of the year
- Breathing space (i.e. places to go in all seasons that aren't jam packed with people)
- City is relatively quiet and not so crazy after the cruise ships depart each day.
- Being able to find quiet spaces to enjoy the daylight.
- Accessible solitude

Difficulty finding housing is hurting community

- *Housing*
- *Housing (very frustrating & lacking housing options and the reason for my mark down in quality of life)*
- *Affordable housing*
- *Affordable housing that is in an environment that has not reached the end of its functional life (some of these properties should be condemned)*
- *Year round housing options*
- *Access to housing*
- *Affordable housing options*
- *Creating an environment that encourages people to stay (something we currently need to work on). Mainly, we need to work on affordable housing so that people who want to be here can actually find someplace to live (both rent and buy).*
- *Housing options are not being developed. The MOS should be a participant but not an owner.*
- *Housing...is always an issue*
- *Long term housing and options*

There is a lot to do

- Community activities - access to rec center & arts program
- Arts and humanities
- Healthy outgoing activities and food
- Community events (whether hosted by community groups or private businesses)
- Quality activities for kids
- Variety of entertainment
- Entertainment

Skagway is multi-generational with a rich history

- Family here
- Valuing, maintaining and preserving our historic and natural resources.
- Preservation of and education about native history.
- Preservation of our uniqueness
- The historic character of our town. This includes the historic buildings, the look of the old buildings and we must insure the new buildings mirrors the character of historic buildings.

Local attitudes and freedom are appreciated

- Respect for self and others.
- Lack of political & racial intolerance
- Freedom
- Freedom to be oneself - no pretending

Skagway is dog-friendly

- Canine-friendly community
- Easily Accessible off leash nature walks/hikes